

HOW TO GET REFUND?

- Any customer, who has started using Domestic Piped Natural Gas (PNG) is eligible for refund of any amount that is deducted from their bank account on any transaction with reference to recharge of natural gas in case the amount is credited to AG&P Pratham however, there is any failure in crediting the balance to its respective meter.
- A refund will be issued to the original payment method or to your bank account.
- For more information contact our Customer Care Executive on **1800 2021 999** from Monday to Friday, 9:00 hrs. to 18:00 hours or drop a mail on customersupport@agppratham.com Kindly quote your Customer CA / Consumer Number as mentioned on your invoice/bill.